

Corporate Plan

2016-20

Our corporate plan is a high-level operational planning document. It sets out the objectives and strategy that we will pursue to achieve the priorities set out in our strategic plan over the next four years. This plan states our purpose, including explaining the environment and context in which we operate, planned performance, capabilities, and risk oversight and management.

What we want to achieve

OUR VISION

Australia's prosperity and community liveability is enhanced by the movement of people and goods.

OUR MISSION

To champion and facilitate changes that improve productivity, safety and environmental outcomes.

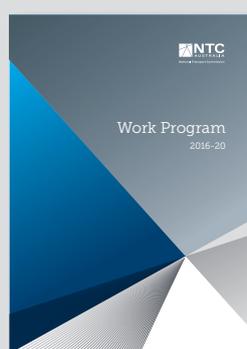
OUR ROLE

To develop national regulatory and operational reform and implementation strategies for road, rail and intermodal transport.

OTHER KEY NTC DOCUMENTS THAT YOU MAY BE INTERESTED IN ARE:



Strategic plan. Our strategic plan sets out our directions, goals and priorities for the medium to longer term.



Work program. Our work program details the specific projects we will deliver over the next four years.



Annual report. Our annual report details our actual performance over the past financial year. It includes our financial statements and the results achieved against the planned performance in our corporate plan.

About this Corporate Plan

I, Paul Retter, present the NTC corporate plan. This plan is prepared for paragraph 35(1)(b) of the *Public Governance, Performance and Accountability Act 2013* and in accordance with the *Public Governance, Performance and Accountability Rule 2014*. The reporting period the plan covers is 2016-17 to 2019-20.

Paul Retter AM

Chief Executive and Commissioner

About the National Transport Commission

We are a corporate body established by the *National Transport Commission Act 2003*. We are funded by the Commonwealth, state and territory governments. The NTC has around 40 staff in its Melbourne office.

Our purpose is to improve the productivity, safety and environmental performance of Australia's road, rail and intermodal transport systems. We submit reforms for approval to the Transport and Infrastructure Council (the Council).

Our responsibilities and functions are specified in the *Inter-governmental Agreement for Regulatory and Operational Reform in Road, Rail and Intermodal Transport*. These responsibilities and functions include:

- develop uniform or nationally consistent regulatory and operational arrangements for road, rail and intermodal transport
- develop road use charging principles for heavy vehicles and reforms based on these principles
- recommend other matters to the Council that will promote the objectives of the Inter-governmental Agreement
- monitor implementation of agreed reforms and regularly report to the Council
- maintain and review agreed reforms
- any other responsibilities and functions determined by the Council.

The environment we operate in

The NTC works in co-operation with transport agencies, regulators, industry and other stakeholders and reports to the Council.

The continued existence of the NTC in its present form and with its present direction is dependent on continuing funding by the Commonwealth, state and territory governments and on the NTC's periodic external review.

In accordance with section 51 of the *National Transport Commission Act 2003*, an external review was undertaken in 2015. The review recommended that the NTC should continue as an independent statutory authority. We are currently implementing the review's recommendations relevant to us.

How we will achieve our purpose

We will achieve our purpose by implementing key plans consistent with our key strategies.

The NTC's key strategies are outlined in the following documents:

- NTC strategic plan
- NTC stakeholder engagement and communications strategy
- NTC risk management policy
- NTC human resources strategy.

The NTC's key plans are:

- NTC work program
- NTC stakeholder engagement and communications plan
- NTC risk management framework and risk mitigation plans
- NTC strategic workforce plan.

Measuring our performance

Specific measures and targets for project delivery performance and stakeholder satisfaction are presented below¹.

PERFORMANCE AREA	MEASURES	TARGETS
Project	Percentage of projects delivered on time and to budget each financial year.	At least 90 per cent
Project	Percentage of reform projects on the work program that are due to be presented to TISOC and/or the Council for consideration each financial year.	At least 80 per cent
Reputation	Key stakeholder satisfaction with NTC's engagement and performance, including the quality of our products, via annual survey.	Key stakeholder satisfaction is overall positive (a rating of greater than 6 out of 10)

¹ Our previous corporate plan included financial and operational (Work, Health and Safety) measures. These measures are statutory conformance requirements and the NTC is required to report on them in its annual report.

We report on our performance throughout the year



Annual
report

IN OUR ANNUAL REPORT



Digital

VIA OUR WEBSITE AND
THROUGH MEDIA RELEASES
AND E-NEWSLETTERS



Council

TO THE COUNCIL TWICE A YEAR
ON SPECIFIC PROJECTS



Treasury &
Department
of Finance

TO TREASURY AND THE DEPARTMENT OF
FINANCE TWICE A YEAR ON FINANCIAL
PERFORMANCE



TISOC

TO THE TRANSPORT AND INFRASTRUCTURE
SENIOR OFFICIALS' COMMITTEE TWICE A
YEAR ON SPECIFIC PROJECTS AND THE WORK
PROGRAM DELIVERY REPORT

The NTC also publishes an annual National Transport Reform Implementation Monitoring Report. This report outlines the implementation status of agreed Council reforms by the Commonwealth, states, territories and other organisations.

Role of the NTC Board of Commissioners

Our Board of Commissioners operates under the *National Transport Commission Act 2003* and the *Public Governance, Performance and Accountability Act 2013*. The board, in conjunction with the Council, is responsible for the strategic direction and performance of the NTC. An essential part of this responsibility is the establishment of a sound, risk-based system of controls that provides reasonable assurance that the NTC's objectives will be met within an acceptable degree of risk. The board also has a tactical role in maintaining a watching brief over the external and internal environments, Chief Executive performance and the control environment.

The board's linkage with the NTC's operations is through direction of the Chief Executive by way of policies and delegations. The board itself has no day-to-day management role but is responsible for, and has authority to determine, all matters related to the policies, practices, management and operations of the NTC. The board is required to take all action necessary in order to achieve the objectives of the NTC.

Commissioners

The board is made up of six commissioners, including the NTC's Chief Executive. The board meets regularly throughout the year.

The Chair of the Council has issued a Statement of Expectations to NTC commissioners. This statement outlined the expectations of the Council concerning the operations and performance of the NTC from 1 January 2014 to 31 December 2016. A new Statement of Expectations will be issued to us in late 2016.

Risk and Audit Committee

The NTC Risk and Audit committee is a sub-committee of the Board of Commissioners. The committee has delegated responsibility for monitoring and reporting on risk, control and compliance frameworks. The primary focus of the Risk and Audit Committee is to provide an independent assessment on the state of the NTC's risk management policies and procedures, internal control systems and governance, and to provide relevant reports and advice to the board on a regular basis.



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